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BBA5HrgE507C

Seat No : _____

B.B.A. Semester - 5 (Remedial) (CBCS) Examination

March/April-2026 (NEW COURSE)

Human Resource Group - Management of Industrial Relations(Elective)

Time: 2:30 Hours

Marks:70

Instructions:

1. All questions are compulsory.
 2. Figures to the right indicate marks.
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Que.1 Give the concept of Industrial relations and discuss the parties involved in Industrial relations. (14)

OR

Que.1 Define the term Industrial relations and provide its benefits.

Que.2 What are the characteristics of conflict and discuss optimum level of conflicts? (14)

OR

Que.2 Discuss the reasons for conflicts.

Que.3 Provide the concept of worker's participation in management and discuss the nature of worker's participation in management. (14)

OR

Que.3 (A) Discuss the concept of quality circles.

(B) What are the Objectives of worker's Participation in Management?

Que.4 Discuss the influence ability of the target of power. (14)

OR

Que.4 What are the positive outcomes of organisational politics?

Que.5 What are the functions of trade unions? (14)

OR

Que.5 Discuss the issues in negotiations in Indian industry.
